



# “FIDO2 will kill passwords”





# “Passkeys will kill passwords”



# Why Aren't We Using Passkeys?

## Obstacles Companies Face Deploying FIDO2 Passwordless Authentication

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# FIDO2 & Passkeys



**Private key**

Register



**Public key**

# FIDO2 & Passkeys



# FIDO2 & Passkeys



Usable & Fast

Nothing to remember

Phishing-resistant

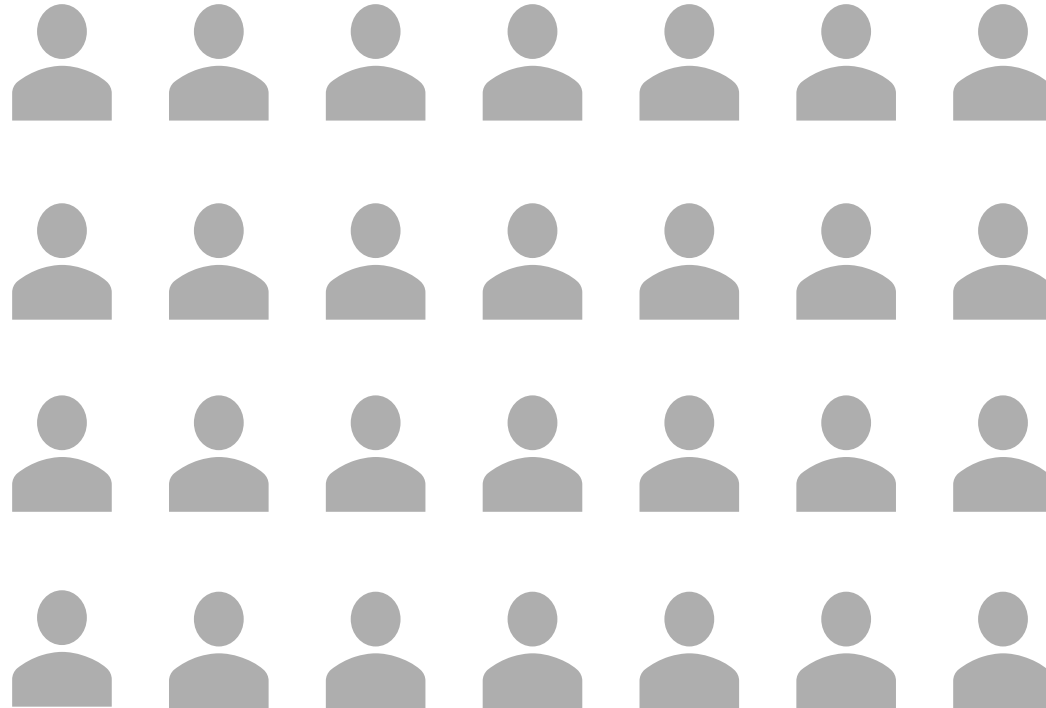
# Why Aren't We Using Passkeys?

**awareness** of & **opinions** about FIDO2

**experiences** with passwordless

**obstacles** when deploying

participants.



**32**

participants

**28**

interviews



participants.

*6 FIDO  
experts*



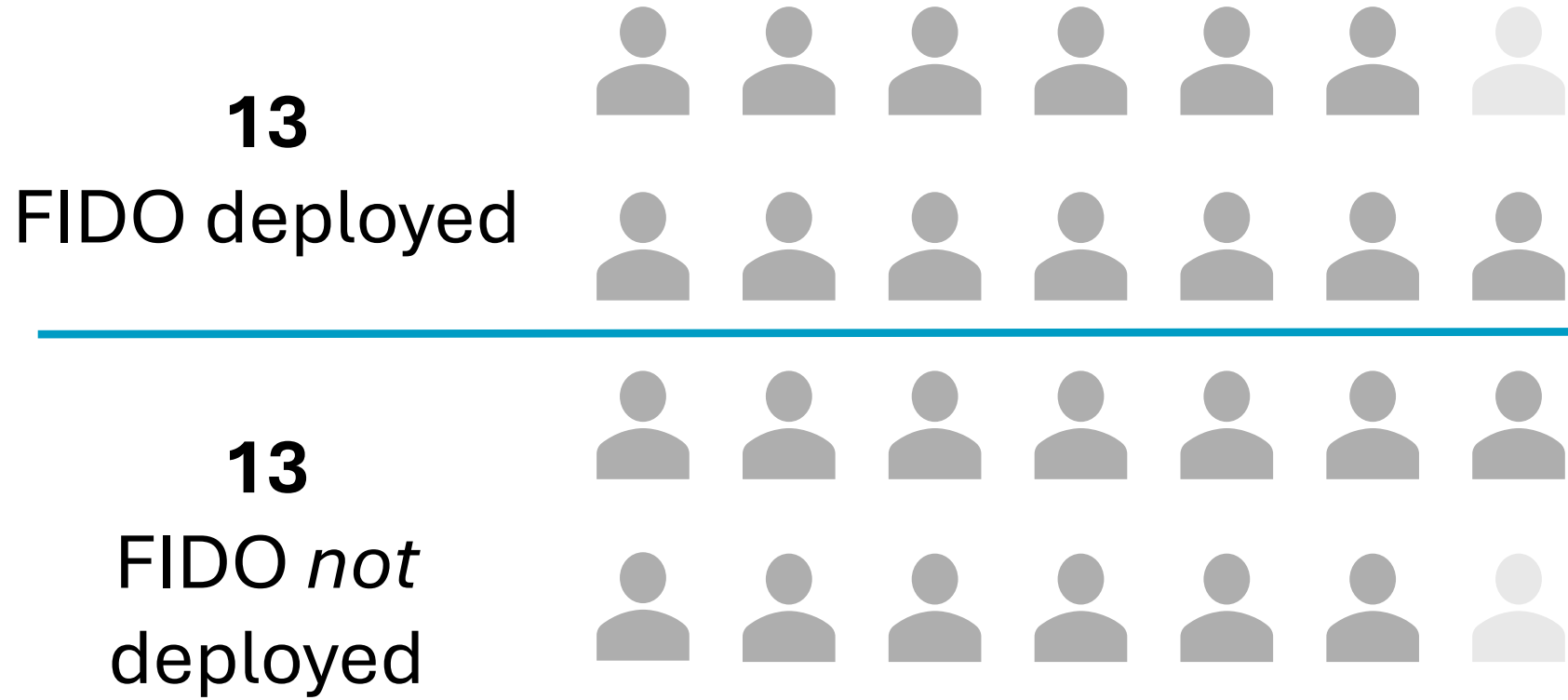
*4 IAM  
vendors*



*18*



*organizations*



results.

awareness.

“

*“Awareness is there,  
people want to implement it.”*

expert 5

obstacles.

# obstacles.



Regulations &  
Requirements



Usability



Technical



Universality



Organizational

# obstacles.



Regulations &  
Requirements



Usability



Technical



Universality



Organizational



# Regulations

“

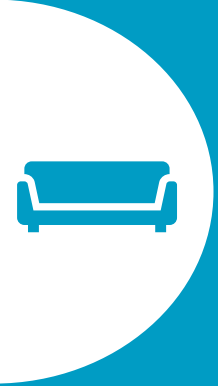
*“no serious bank will use FIDO”*

expert 4

obstacles.

- Non-compliant policies
- PSD2
- eIDAS





# Usability

“

*“That’s not really a great user experience. In an enterprise, inconvenience may be ok. But for the broad consumer, not at all.”*

expert 5

obstacles.

- Complex to explain FIDO
- Concrete usability hardships
- Lack of standardized fallback



# Technical

“

*“Many configuration options are not obvious, combinations don’t make sense, or offer the protection you think.”*

*auth vendor 4*

obstacles.

- Complex for developers
- Legacy software



# Organizational

“

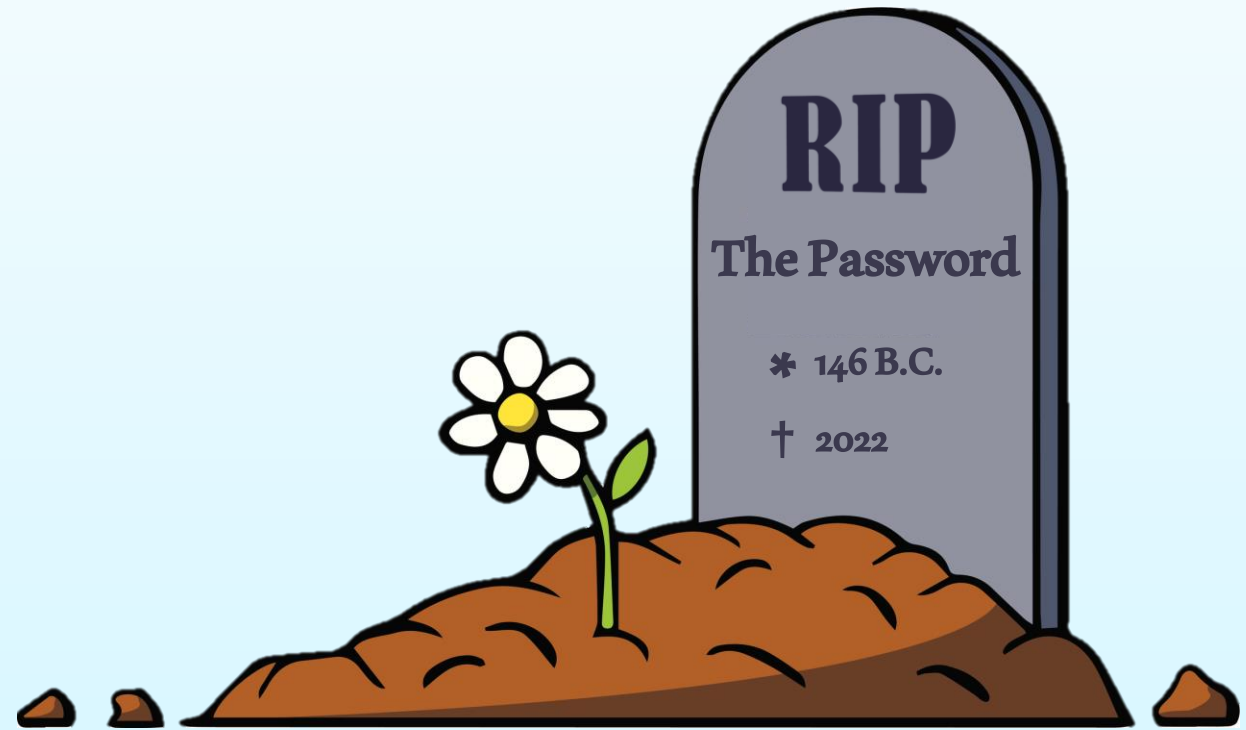
*“If Google has objections, and they do not implement [a feature] in Chrome, it’ll never gain adoption.”*

expert 5

obstacles.

- On- & Offboarding
- Credential sharing
- Passkey management
- Powerful stakeholders
- Conflicts of interest




**“FIDO2 ~~will kill~~ passwords”**








**“FIDO2 will reduce the  
overreliance on passwords”**



# Why Aren't We Using Passkeys?

-  awareness & opinions
-  experiences
-  obstacles

 Regulations	 Universality
 Usability	 Organizational
 Technical	

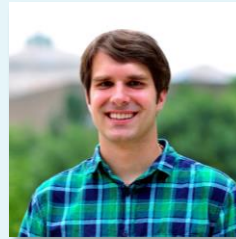
**“passwordless” = “less passwords” *[sic]***



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